

# CONSULTING BRIEF

## Health Check and Upgrade Implementations



*"Our experience with your organization has been excellent. From sale to installation, Tripwire gave us the impression that it is a partnership—not just a sale."*

—Central Valley Community Bank

➔ Tripwire Professional Services can help your company get the most out of Tripwire® Enterprise solutions in the fastest time possible. By engaging our Professional Services, you will achieve quicker, smoother integration of your Tripwire solution into the processes and work-

flow of your organization. By working closely with your staff and providing onsite guidance, our experts turn a Tripwire solution into a seamless part of your operations. Tripwire offers flexible services to fit your company's specific needs.

### Health Check Implementation

The purpose of a Tripwire Health Check is to evaluate the effectiveness of the use and implementation of Tripwire Enterprise. Tripwire Professional Services provides tactical recommendations and best practice guidance to help you receive the highest value out of your investment in Tripwire.

An experienced Tripwire Enterprise Certified consultant will work with you to analyze your company's deployment of Tripwire Enterprise. This analysis will employ the following methods:

- Interviewing administrators, managers, and executives
- Reviewing your business processes
- Compiling system configuration and usage statistics
- Analyzing rules, tasks, and schedules
- Reviewing the configuration, usage, and effectiveness of your reports

Through in-depth analysis of the system configuration, reports, and interview feedback, we will provide you with details of our recommendations and best practices aimed at increasing the effectiveness of your implementation and helping you achieve desired business results.

## Scope of Services:

- Conduct current state review
- Conduct interviews
- Review Business Processes
- Analyze findings
- Present findings and recommendations

## Areas of Analysis:

- Business alignment
- System configuration
- Maintenance procedures
- Analyze rule, task, action configuration
- Reporting
- Training

## A Collaborative Approach

The Health Check is very much a collaborative endeavor between Tripwire and your company. The active participation of personnel in interviews and business process review is critical to our ability to provide meaningful recommendations.

## Upgrade Implementation

The purpose of the Upgrade offering is to enable you to quickly take advantage of the powerful new capabilities in the latest version of Tripwire Enterprise, giving you confidence in a smooth and timely upgrade.

An experienced Tripwire Enterprise Certified consultant will work with your team to upgrade your Tripwire Enterprise infrastructure from Tripwire Enterprise 5.5 or 6.x to the latest version. In addition to the upgrade we will also analyze your company's existing deployment of Tripwire Enterprise and make specific recommendations about how you can benefit from the new capabilities.

This analysis will employ the following methods:

- Interviewing administrators and stakeholders
- Reviewing your business processes
- Compiling system configuration and usage statistics
- Analyzing rules, tasks, and schedules
- Reviewing the configuration, usage, and effectiveness of your reports

Through in-depth analysis of the system configuration, reports, and interview feedback, we will provide you with details of our recommendations and best practices aimed at increasing the effectiveness of your implementation and helping you achieve desired business results. Additionally, during this engagement we will implement, demonstrate, and explain continuous policy compliance. We will also demonstrate and implement Tripwire's new real time agent across 10 systems.

## Scope of Services:

- Tripwire Enterprise product upgrade
- Implement policy assessment and monitoring across two systems
- Implement real time agents and event generation across 10 systems
- Review current console configuration and work flow
- Interview administrators and users of Tripwire data
- Analyze findings and provide recommendations on enhanced use of Tripwire Enterprise
- Hands-on demonstration and mentoring of new product features for administrators
- Provide working examples of the new real time and configuration assessment capabilities per scope limits identified below

## Scope Threshold:

- This offering applies to implementations of up to 500 FS Agents
- Deployment of Real Time Agents is limited to 10 systems
- Policy Compliance is limited to two policies delivered in the product

## A Collaborative Approach

The Upgrade implementation is very much a collaborative endeavor between Tripwire and your company. The active participation of personnel in interviews and business process review is critical to our ability to provide meaningful recommendations and mentoring.



[www.tripwire.com](http://www.tripwire.com)

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